Nicole Dinan UX Designer

EXPERIENCE

Interaction Designer & Dev Line Lead | Nationwide Columbus, OH | September 2020 – Present

Collaborates with UX teammates and business and technology partners to identify areas for improvement in the self-service web applications for personal lines insurance

Creates deliverables such as wireframes and prototypes

Provides UX support and reviews to 5 IT development lines

Agile project management in Jira

Web/UX Designer | Ohio University Division of Student Affairs Athens, OH | August 2018 – July 2020

Researched and developed a UX evaluation process to review the websites of 30+ Ohio University departments with the Design & Web/UX Manager and the rest of the web team.

Created, edited and managed web pages using Drupal and CommonSpot content management systems.

Supervised and assigned projects to other Web/UX Designers. Completed 342 web edits between August 2019 and July 2020.

Created designs for 52 creative projects including posters, signs, brochures and graphics during the 2018-2019 academic year.

User Experience Visual Design Intern | Viasat Carlsbad, CA | May 2019 – August 2019

Created and presented annotated wireframes, mockups and prototypes that improved the customer experience and solved problems for Viasat's Business Aviation area and internal communication team.

Explored and produced creative visual solutions that embodied the Viasat brand, fulfilled business and technical requirements and contributed to an excellent user experience.

Organized, facilitated and advertised Women in Technology Day events. Selected speakers and put together a series of tech talks and a networking luncheon.

Marketing Design Intern | McGraw-Hill Education Columbus, OH | May 2018 – August 2018

Created designs for both internal and external use, including branded templates, social media graphics, advertisements, icons, brochures and animated motion graphics. (614) 595-4324 ncdinan@gmail.com www.nicoledinan.com

EDUCATION

Bachelor of Science in Visual Communication | Ohio University Summa Cum Laude August 2016 – May 2020

Major: Information Design - Interactive Multimedia Minor: Marketing

SKILLS

UX & UI Design, Web Design, Agile Project Management, User Testing, Interaction Design, Whiteboarding, Graphic Design

Leadership, Responsibility, Creativity, Collaboration, Time Management, Facilitation

TECHNOLOGY

Figma, Axure, Adobe XD, Sketch, Miro

Jira, Airtable, Microsoft Office

Adobe Illustrator, Adobe InDesign, Adobe After Effects, Adobe Photoshop

HTML, CSS, JavaScript, Bootstrap, Drupal, WordPress

ACCOMPLISHMENTS

3.9 GPA

Ohio University Dean's List (2016–20)

Jeffrey Chaddock Endowed Scholarship Fund Award Recipient